

Dear Valued Guest(s),

Thank you for choosing Becker's Chalets in Jasper National Park; we are looking forward to your arrival. We aim to exceed your expectations and to help you create lasting memories. We continue to follow Provincial and Federal Government guidelines for the health and safety of our guests, visitors and employees in regards to Covid-19. We strive to go above and beyond in all areas of our resort.

Since 1989 we have been awarded the Alberta Hotel and Lodging Association's Housekeeping Award as well as their Level 3 Health and Safety Award. Our teams have been hard at work continuously adjusting our policies and procedures to ensure that our cabins and resort are cleaned to the highest standards our guests have come to expect and leave you with peace of mind so you can enjoy our beautiful location. Please know that we will constantly modify our ways to ensure best practices are continuously implemented, as this global pandemic gradually becomes endemic.

Full mask, double mask, half mask, no mask: Just remember to be kind and respectful of everyone's decision as masks are no longer mandatory.

Front Desk and Gift Shop Area:

- ❖ Office hours 7am to 10pm
- ❖ A plexiglass barrier has been installed at the front desk to protect both guests and employees alike.
- ❖ Additional sanitization procedures are in place at the front office
- ❖ Please use the hand sanitizer provided at the front entrance when entering the front office building
- ❖ Express Check-out: Full payment will be required upon check-in to ensure we provide an express contactless check-out with the final statement being emailed to you on the day of departure.
- ❖ Room keys will be sanitized and disinfected when left in the chalet or brought to the front office, prior to being given out to guests.
- ❖ Room charges will not be permitted: payment must be completed at the time of purchase (including gift shop, BBQ's and restaurant services).

Becker's Property:

- ❖ Laundry facilities remain open: frequent disinfecting procedures are in place.

Housekeeping and Amenities:

- ❖ Daily Housekeeping services will be performed, however if you would rather our housekeeping team not enter your chalet, please leave the "do not disturb/privacy please" sign outside your chalet door. You can schedule a dirty linen or garbage pick-up and/or a clean linen or additional amenity drop off.
- ❖ Heightened cleaning protocols have been implemented upon check-out of each chalet: all chalet linens, high touch areas and surfaces will be cleaned and disinfected thoroughly

Becker's Gourmet Restaurant:

- ❖ Our Gourmet Restaurant will offer the following:
 - Breakfast → We will return to our signature buffet breakfast style from 8am to 11am beginning May 14, 2022.
 - Grab and Go items, available from 7am to 10pm daily in the front office! Offering a daily selection of sandwiches, beverages, sweets, fruit and other tasty treats – as quantities last.
 - Gourmet dinner → We will offer our dinner menu for sit-down service from 5:30pm with the last seating at 9pm; reservations are highly encouraged. To make reservations please call 780-852-3535
 - Patio → First come first serve, weather permitting and open during regular restaurant hours so you can enjoy your sit-down service in the midst of nature's fresh air and magnificent views, while listening to the roar of the Athabasca River!

Employee Requirements:

- ❖ All employees here at Becker's Chalets and Becker's Gourmet Restaurant are required to follow our updated policies and procedures in regards to Covid-19. This also includes the use of personal protective equipment (PPE), frequent hand-washing/sanitizing protocols and rapid testing for any employee showing symptoms.
- ❖ Self-isolation rooms have been set aside for any employee who tests positive; they will not be permitted to work for a minimum of 5 days or until they test negative.
- ❖ Additional sanitizing measures have been implemented at employee workstations, for cleaning supplies and cleaning equipment and golf carts.

We are proud to provide our guests the highest level of cleanliness in our Chalets and Restaurant, in the most beautiful and serene location on the planet. We look forward to welcoming you to Becker's Chalets and Becker's Gourmet Restaurant.

From our family to yours, we wish you a pleasant stay!

The Venchiarutti (-Bulfon) family

Becker's Chalets and Becker's Gourmet Restaurant

Jasper, Alberta – Canada –

If you would like to stay informed on any specials and/or happenings at Becker's Chalets or Becker's Gourmet Restaurant in Jasper, Alberta, please subscribe today! (You can unsubscribe at any time) <http://eepurl.com/g2-mPL>

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